

# Connecting to Wifi

## AHEC Staff

The AHEC wireless network is only available for AHEC Staff . In order to connect to this network, AHEC employees will need to connect using their AHEC username and password.

### Apple iOS Devices

- Select **Settings**
- Make sure WiFi is turned on.
- Select **AHEC Staff** wireless network.
- In the Username field, enter AHEC login credentials.
- If this is the first time connecting to the AHEC Staff network, the patron will be prompted to accepted a security certificate. Ensure ticket is coming from an **ahec.edu** address, Click **Trust**.
- The patron will now be connected to the **AHEC Staff** wireless network.
  - If the patron is still having trouble connecting, tap on the **AHEC Staff** wireless network, “Forget This Network,” and then try reconnecting with the steps above.

### Apple macOS Devices

- Click on WiFi icon in top menu bar.
- Make sure WiFi is turned on.
- Select **AHEC Staff** wireless network.
- In the Username field, enter AHEC login credentials
- Click **Join**.
- The patron will be prompted to “Verify Certificate.” Ensure ticket is coming from an **ahec.edu** address, click **Continue**.
- The patron will now be connected to the **AHEC Staff** wireless network.

### Android 11 and 12 Devices (includes Chromebook)

- Select **Settings**.
- Make sure WiFi is turned on.
- Click on **Network & Internet**.
- Select **AHEC Staff** wireless network.
- Select/Input the following settings:
  - Security = **WPA/WPA2/WPA3-Enterprise**
  - EAP method = **PEAP**
  - Phase 2 authentication = **MSCHAPV2**
  - CA Certificate = **Use system certificates**
  - Online Certificate status = **Do Not Validate**
  - Domain = **ahec.edu**
  - Identity = *AHEC Username*
  - Anonymous Identity = *Leave this field blank*
  - Password = *AHEC Password*
- Click **Save**.
- The patron will now be connected to the **AHEC Staff** wireless network.
  - If the patron is still having trouble connecting, press and hold the **AHEC Staff** wireless network, choose “Forget,” and then try reconnecting with the steps above.



## Android 10 and older Devices (includes Chromebook)

- Select **Settings**.
- Make sure WiFi is turned on.
- Click on **Network & Internet**.
- Select **AHEC Staff** wireless network.
- Select/Input the following settings:
  - Security = **WPA/WPA2/WPA3-Enterprise**
  - EAP method = **PEAP**
  - Phase 2 authentication = **MSCHAPV2**
  - CA Certificate = **Do Not Validate**
  - Online Certificate status = **Do Not Validate**
  - Domain = **ahec.edu**
  - Identity = *AHEC Username*
  - Anonymous Identity = *Leave this field blank*
  - Password = *AHEC Password*
- Click **Save**.
- The patron will now be connected to the **AHEC Staff** wireless network.
  - If the patron is still having trouble connecting, press and hold the **AHEC Staff** wireless network, choose “Forget,” and then try reconnecting with the steps above.

