

Connecting to WIFI

AHEC Staff

The AHEC wireless network is only available for AHEC Staff. In order to connect to this network, AHEC employees will need to connect using their AHEC username and password.

Apple iOS Devices

- Select **Settings**
- Make sure WIFI is turned on.
- Select **AHEC Staff** wireless network.
- In the Username field, enter AHEC login credentials.
- If this is the first time connecting to the AHEC Staff network, the patron will be prompted to accept a security certificate. Ensure ticket is coming from an **ahec.edu** address, Click **Trust**.
- The patron will now be connected to the **AHEC Staff** wireless network.
 - If the patron is still having trouble connecting, tap on the **AHEC Staff** wireless network, “Forget This Network,” and then try reconnecting with the steps above.

Apple macOS Devices

- Click on WIFI icon in top menu bar.
- Make sure WIFI is turned on.
- Select **AHEC Staff** wireless network.
- In the Username field, enter AHEC login credentials.
- Click **Join**.
- The patron will be prompted to “Verify Certificate.” Ensure ticket is coming from an **ahec.edu** address, click **Continue**.
- The patron will now be connected to the **AHEC Staff** wireless network.

Android 11 and 12 Devices (includes Chromebook)

- Select **Settings**.
- Make sure WIFI is turned on.
- Click on **Network & Internet**.
- Select AHEC **Staff** wireless network.
- Select/Input the following settings:
 - Security = **WPA/WPA2/WPA3-Enterprise**
 - EAP method = **PEAP**
 - Phase 2 authentication = **MSCHAPV2**
 - CA Certificate = **Use system certificates**
 - Online Certificate status = **Do Not Validate**
 - Domain = **ahec.edu**
 - Identity = *AHEC Username*
 - Anonymous Identity = *Leave this field blank*
 - Password = *AHEC Password*
- Click **Save**.
- The patron will now be connected to the **AHEC Staff** wireless network.
 - If the patron is still having trouble connecting, press and hold the **AHEC Staff** wireless network, choose “Forget,” and then try reconnecting with the steps above.



Android 10 and older Devices (includes Chromebook)

- Select **Settings**.
- Make sure WIFI is turned on.
- Click on **Network & Internet**.
- Select AHEC **Staff** wireless network.
- Select/Input the following settings:
 - Security = **WPA/WPA2/WPA3-Enterprise**
 - EAP method = **PEAP**
 - Phase 2 authentication = **MSCHAPV2**
 - CA Certificate = **Do Not Validate**
 - Online Certificate status = **Do Not Validate**
 - Domain = **ahec.edu**
 - Identity = *AHEC Username*
 - Anonymous Identity = *Leave this field blank*
 - Password = *AHEC Password*
- Click **Save**.
- The patron will now be connected to the **AHEC Staff** wireless network.
 - If the patron is still having trouble connecting, press and hold the **AHEC Staff** wireless network, choose “Forget,” and then try reconnecting with the steps above.

