

CHARISSA BRAMMER

PROFESSIONAL EXPERIENCE

E-RESOURCES ACCESS LIBRARIAN

Auraria Library, Denver, CO | June 2017 - Present

- General maintenance of library electronic journal, database, and ebook resources, including identifying and solving problems as a part of the collaborative troubleshooting team.
- Manage and improve library systems, including Summon, Serials Solutions, and EZproxy, collaborating with members of the faculty and staff across the library to implement patron-centered improvements.
- Work with vendors and publishers to ensure and improve access to resources.
- Develop and analyze workflows to ensure that the library is providing consistent access to electronic resources.
- User experience and accessibility analysis of interfaces and services to provide the best possible access to our diverse patron population.
- Communicate with other members of the library faculty and staff and the broader community about access issues and systemic improvements to resource discovery.
- Actively participate in library and university committees and shared governance.
- Supervise library faculty and student employee.

ELECTRONIC RESOURCES LIBRARIAN

Idaho State University Library, Pocatello, ID | 2015 - 2017

- Oversaw all aspects of the licensing, management, cataloging, and troubleshooting of licensed electronic resources.
- Served as a point of contact between library staff and vendors and publishers for electronic resources.
- Used library systems to manage electronic resources; experience using EBSCO Discovery Service, EBSCO A-Z and Full Text Finder, EBSCO usage consolidation service, ExLibris PRIMO and A-Z List.
- Implemented and maintained CORAL electronic resources management system.
- Gathered usage statistics manually and using CORAL and SUSHI and reported using Excel and Tableau.
- Implemented and maintained Springshare products, including LibGuides, LibAnswers, LibCal, and LibInsight.
- Website design and maintenance using TerminalFour CMS.
- Ongoing accessibility and user experience testing of all aspects of website and electronic resources.
- Trained faculty and staff on software, web design, and web content.
- Extensive experience with project management using PMBOK principles and Basecamp.
- Interpreted and negotiated electronic resources contracts in collaboration with collection development.
- Taught up to 45 hours of information literacy workshops per semester to undergraduate and graduate students and embedded in lower-division English courses.
- Provided quality reference service face-to-face and online.
- Served as the subject librarian/bibliographer for Biological Sciences, managing a large materials budget, coordinating acquisitions and working with the department to improve the library's collection and services.
- Original and copy cataloging of electronic resources using RDA and AACR2 standards. Proficient in the use of OCLC Connexion, MARCedit, Voyager and MARC format for cataloging.
- Created print and online advertising for events and for the library using Adobe InDesign and Canva.
- Supervised classified staff, student assistants, and Career Path Interns.

LIBRARY ASSISTANT II

Idaho State University Library, Pocatello, ID | 2012 - 2015

- Managed and maintained library licensed electronic resources.
- Served as the point of contact between library staff and vendors for electronic resources and print serials.
- Taught information literacy classes to undergraduate students and provided reference service.
- Processed and managed serials using Voyager and OCLC Connexion.

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PROFESSIONAL EXPERIENCE CONT.

- Cataloged serials and monographs, following RDA and AACR2 cataloging rules using Voyager ILS, Cataloging, Acquisitions, and OCLC Connexion.
- Collaborated with the serials and electronic resources staff to create cataloging and electronic resources management procedures.
- Created advertising for events and for the library using InDesign and Canva.
- Created and maintained LibGuides and Guide on the Side tutorials.
- Gathered and reported electronic resources statistics.

ADVERTISING COORDINATOR AND CLERK

Portneuf District Library, Chubbuck, ID | 2012 - 2013

- Created original advertising materials to reach a diverse community.
- Used Wordpress CMS to update and maintain the library website.
- Provided service to patrons at the combined circulation and reference desk and processed and shelved books and other materials.

WRITING TUTOR

Idaho State University Student Success Center | 2008 - 2009; 2010 - 2012

- Level II certified writing tutor, College Reading and Learning Association.
- Tutored in person and online using the Moodle LMS.
- Helped graduate and undergraduate students to improve their academic and professional writing.
- Worked with students from many disciplines; extensive training in MLA, APA, and Chicago citation styles.

PROJECT COORDINATOR (volunteer)

Litvak Studies Institute | 2009

- Identified and pursued initial funding sources for international nonprofit.
- Created programming and networked with members of the local and international communities to build support.

CONSULTANT (volunteer)

Vilnius Jewish Library, Vilnius, Lithuania | 2009

- Assisted with the development of a system to catalog donated materials.

STUDENT ASSISTANT, GIFTS

Idaho State University Library, Pocatello, ID | 2008 - 2009

- Processed gift books using Excel, Access, Voyager, and OCLC WorldCat.
- Assisted with all aspects of the semiannual book sale, including advertising.

MA, English

Postcolonial Literature
Idaho State University
2013

BA, English

Russian minor
Idaho State University
2010

EDUCATION

MLIS

San Jose State University
2015

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SERVICE

AURARIA LIBRARY

Auraria Library Faculty (chair), May 2018 - present
Tri-Institutional Accessibility Committee, March 2018 - present
Clinical Teaching Track Task Force, August 2018-present
User Experience Committee, June 2017 - present
Troubleshooting Team, June 2017 - present
Research Fund Subcommittee (chair), August 2017-present
Knowledge Management task force, June 2017 – December 2018

UNIVERSITY OF COLORADO

Faculty Assembly, May 2018-present
CU Libraries Access and Discovery Team, June 2017 - present

IDAHO STATE UNIVERSITY

Database Selection and Evaluation Committee, 2015 - 2017
Events Committee, 2013 - 2016
Social Media Committee (chair), 2015 - 2016
Exhibits Committee, 2013 - 2014

NATIONAL AND REGIONAL

Library Hi-Tech Award Committee, LITA, 2018-present
Library Leadership Advisory Committee, ICfL/Idaho Library Association 2015 - 2017
Idaho Library Association Executive Board, Student Representative, 2014 - 2015
NMRT, American Library Association, liaison 2014 - 2015

PUBLICATIONS AND PRESENTATIONS (SELECTED)

Browning, S., Tharp, S., Brammer, C. (2018). I'm Nobody! Who are you? Electronic access for special user categories. *Electronic Resources and Libraries*, Austin, Texas.

Koury, R. & Brammer, C. (2017) Managing content in EBSCO Discovery Service: Action guide for surviving and thriving, *The Serials Librarian*, 72(1-4), 83-86, DOI: 10.1080/0361526X.2017.1309828

Brammer, C. and Harden, T. (2017). Library website redesign: Turning awful into awesome. Library Technology Conference, Saint Paul, MN.

Brammer, C. and Harden, T. (2016). Using User Experience Testing to Rebuild a Library Website. Idaho Library Association Annual Conference, Boise, Idaho.

Shropshire, S., Semenza, J.L., Brammer, C. and Koury, R. (2016). Showcasing faculty research through the creative and scholarly work celebration at Idaho State University. *The Idaho Librarian* 66(1).

PROFESSIONAL DEVELOPMENT (SELECTED)

2018

"Radical Cataloging: Using alternative subject headings locally to promote inclusiveness and diversity" CSL in Session (webinar).
Leading for Creativity, IDEO U (course)

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PROFESSIONAL DEVELOPMENT CONT.

"Cataloging Gender and RDA Instruction 9.7" presenters: Amber Billey and Emily Drabinsky (webinar)
"Making the most of MARC Records," Summon (webinar)
"Two Sides of the Content Coin: How the Summon Index and 360 Knowledgebase Enable Discovery and Access," Summon (webinar)
Project Management for Success, ALA eLearning (course)
Introduction to Design Thinking, Library Juice Academy (course)
OER: From Vision to Action, Denver, CO (conference)
"The Life-Changing Magic of Tidying Up: The Librarian Art of Decluttering EZproxy," OCLC (webinar)
"Managing the Talent: A Holistic Look at Personnel Management," LLAMA (webinar)
Electronic Resources and Libraries, Austin, Texas (conference)
Tableau Training at CU Denver, Tableau (workshop)
"Constantly Improving: Creating an Accessible Campus" (webinar)

2017

LITA Forum (conference), Denver, CO
"Libraries Virtual Tableau User Group," Tableau (webinar)
Accessing Higher Ground Accessible Media, Web, and Technology, Westminster, CO (conference)
"Excel for Mac 2016: Advanced Formulas and Functions," (course)
Library Technology Conference, Minneapolis, MN (conference)

2016

Internet Librarian, Monterey, CA (conference)
Idaho Library Association Annual Conference, Idaho Falls, Idaho (conference)
"Library Leaders at Every Level," Idaho Falls, Idaho (workshop)
"LibAnswers Admin: Setting up, FAQs, Groups, RefAnalytics, & Social, Springshare (webinar)
"Springshare LibGuides Best Practices and Accessibility", Springshare (webinar)
"LibGuides Admin Customizations: Doing More with CSS (intermediate), Springshare (webinar)
"Writing for the Web", Idaho State University Marketing and Communications (course)
"Terminal Four CMS Training," Idaho State University Marketing and Communications (course)
Designing for Digital, Austin, Texas (conference)

2015

Supervisory Success: Interpersonal skills for new and not-so-new supervisors, Infopeople (course)
Green Dot Bystander Intervention, Gender Resource Center, Idaho State University (course)
Idaho Library Association Annual Conference, Boise, Idaho
"Leadership Accelerator," Boise, Idaho (workshop)
Internet Librarian (conference), Monterey, CA