

KELLY A. MCCUSKER

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she/her/hers

EDUCATION

MPA, *University of Colorado Denver*, Denver, CO, 2020

MS in Library and Information Science, *University of Illinois at Urbana-Champaign*, Urbana-Champaign, IL, 2007

BEd in Primary Education, *York University*, Toronto, ON, 2006

BA in East Asian Languages and Cultures, *University of Illinois at Urbana-Champaign*, Urbana-Champaign, IL, 2001

EXPERIENCE

Scholarly Communication and Collection Development Program Lead, *Auraria Library*, December 2020 – present

- Manage the work of the scholarly communication and collection development group, which comprises of three faculty.
- Lead projects related to scholarly communication and collection development which involves assigning tasks and deadlines for projects; coordinating with heads and members of other library departments; developing and supporting new initiatives; and promoting resources, services, and knowledge both internally and externally.
- Review and select materials for *Anthropology*, *Education*, *Library Science*, *Modern Languages*, *Psychology*, *Social Work*, *Sociology*, and general resources.
- Coordinator for the federal and Colorado state document collections including collecting and analyzing usage data of government materials and coordinating with other depository libraries in Colorado.

Researcher Support Librarian, *Auraria Library*, August 2014 – November 2020

- Directed the development, promotion, and teaching of research workshops, including data management, EndNote, poster design, impact factor, copyright, and others. Entailed coordinating groups to create learning outcomes, lesson plans, handouts, presentation slides, online guides, and supplementary learning materials. Workshops help faculty, staff, and students develop new research skills to support their teaching, learning, and research. Sixty workshops taught from July 2018 to December 2020.
- Managed LibGuides, an online research guides platform, for the entire library by organizing guide analysis, updates, and revisions. Created LibGuides Standards to ensure guides meet basic accessibility and quality. Oversaw the move from over 500 guides with repetitive information to 145 guides with unique content specific to student and faculty needs.
- Reviewed and selected materials for *Anthropology*, *Education*, *Library Science*, *Modern Languages*, *Psychology*, *Social Work*, and *Sociology* collections. Book budget of \$66,000.
- Managed the federal and Colorado state document collections including overseeing the processing of new materials and withdrawal of older material.
- Provided research assistance in-person, over the phone, via email, and via chat.
- Designed and taught information literacy sessions face-to-face and online with unique student learning outcomes relevant to course requirements to help students become better researchers.
- Managed and coached student assistants including selection, training, mentoring, project development, and performance management.

- Led the development, delivery, and analysis of a survey to assess research needs of faculty and graduate students. Results helped develop research workshops and create new positions based on campus needs.
- Developed and managed project to analyze the usage of reference material to determine if newer material is available and should be purchased. Project reduced the size of the physical reference collection from over 7,000 titles to 1,500 highly used, relevant titles.
- Coordinated Auraria Library hosting the ACRL Scholarly Communication RoadShow in May 2019 to develop scholarly communication skills in the Library. Coordination included working with the Colorado Alliance of Research Libraries, promoting the RoadShow to libraries around the state, venue, food, and presenters' needs. Applied for and was awarded the Subsidized Program, a competitive program offering the program at partial cost.

Behavioral Sciences Librarian/Assistant Professor, University of Illinois at Urbana-Champaign, October 2012 – July 2014

Geography Services & Sociology Specialist, University of Illinois at Urbana-Champaign, September 2011 – October 2012

- Designed and taught information literacy sessions to undergraduate and graduate students with content specific to social science course requirements.
- Created online research guides for specialized subjects or classes to support student learning.
- Trained staff on subject resources, online tools, and citation management software.
- Managed the *Psychology*, *Social Work*, and *Sociology* book budget and collections.
- Redesigning website for the School Collection, a heavily trafficked website assisting education students with help in finding and using children's literature. Redesign complemented the way users seek and use children's literature in their course projects and teaching.
- Directed web graduate assistant including developing and prioritizing projects for website redesigns, updates, and usage analysis.
- Managed the Test Collection, which contains over 8,500 psychological and education tests, including creating and implementing policies and test cataloging.
- Surveyed distance student and faculty about their uses of library services and resources to inform the library of services needed by these users.
- Conducted survey and usability studies to assess usability of the social sciences library website.

Librarian / Information Specialist, SpencerStuart, February 2008 – December 2010

- Collaborated with international consultants on business development projects.
- Synchronized current research and prepared reports about biographical, company, industry, cultural, and regional data to assist consultants with decision-making on candidates.
- Evaluated and recommended products for purchase or renewal.
- Created and updated resource listings on a variety of topics to keep the firm up to date.

Graduate Assistant, University of Illinois at Urbana-Champaign Library, August 2007 – February 2008

- Answered research questions via phone, email, in-person, and chat at the Main Reference Desk.
- Researched information for faculty and students using various databases and resources.
- Implemented information literacy classes including classes for English as a Second Language students.

Research Assistant, Community Informatics Initiative, University of Illinois at Urbana-Champaign, September 2006 – December 2007

- Developed website for the Collaborative for Cultural Heritage and Museum Practices (CHAMP).
- Researched various topics including heritage programs and biographical information.

- Collaborated with multiple campus departments to coordinate projects including website design, information packets, and pamphlets.

Research Assistant for Multicultural Services, University of Illinois at Urbana-Champaign Library, January 2007 – August 2007

- Created website with information about campus and community diversity using Dreamweaver.
- Composed bibliographies of library resources related to studying abroad.
- Developed exhibits on cultural diversity and library resources.
- Researched resources connecting community, campus, and government diversity topics.

English Teacher, Shiroy City Board of Education, JET Programme, July 2002 – July 2005

- Team-taught ESL classes at junior high schools.
- Designed and implemented ESL classes in elementary schools.
- Planned and taught course curriculum for adult community courses.
- Designed extensive file of ESL class ideas and activities by grade and language ability, which helped future ESL teachers design class curriculum.

AWARDS

- University of Colorado Denver, Faculty Excellence Award in Librarianship, 2017 (\$1,500)
- University of Illinois at Urbana-Champaign, Scholar’s Travel Award, May 2014 (\$1,350)
- University of Illinois at Urbana-Champaign, University Library, Research & Publications Committee Award, January 2014 (\$50)
- University of Illinois at Urbana-Champaign, University Library, Research & Publications Committee Award, March 2013 (\$300)
- University of Illinois at Urbana-Champaign, Graduate School of Library and Information Science, Faculty Special Award of Merit, 2008

PUBLISHED WORKS

Ostendorf, D., Cantrell, M., Thomson, J., Glazier, R., Vandagriff, S., **McCusker, K.**, Browning, S. and DiVittorio, K. (2020), *CU Faculty Voices: CU system libraries support open access*. CUConnections, April 23, 2020

O'Brien, N. P., Allen, M. P., Burnette, P., Ingold, C., **McCusker, K. A.**, & Sheehan, B. (2015). Merging the social and health sciences step by step. In S. Holder and A. Butler Lannon, *Difficult decisions: closing and merging academic libraries* (pp. 49-71). Chicago, IL: Association of College & Research Libraries.

PRESENTATIONS & POSTERS

K. McCusker (2018). No Data Librarian? No Problem!. Poster at IASSIST Conference. Montreal, Quebec, Canada, May 29-June 1.

K. McCusker (2018). Supporting Research Workshops Through LibGuides. Presentation at SpringShare Booth at American Library Association Midwinter. Denver, Colorado, February 9-12.

K. McCusker (2014). Use of and Attitudes about the Library from Afar: Distance Students and Instructors. Presentation at Qualitative and Quantitative Methods in Libraries (QQML). Istanbul, Turkey, May 27-30.

K. McCusker (2007) Effectiveness of different methodologies to transfer cultural heritage preservation information. Poster presented at annual BOBCATSSS Symposium. Prague, Czech Republic, January 29-31.

K. McCusker, D.F. Ruggles, and H. Silverman (2006) Collaborative for Cultural Heritage and Museum Practices. Poster presented at Katrina; After the Storm Summit. Urbana, IL, September 28.

SELECT PROFESSIONAL DEVELOPMENT

- Managing Remotely, University of Colorado Denver, 2020
- DiSC Training, University of Colorado Denver, 2018
- Crucial Conversations, University of Colorado Denver, 2015
- ACRL Immersion Program: Practical Management Track, Association of College & Research Libraries, 2015
- Supervisory Training Institute, University of Illinois at Urbana-Champaign Library, 2014
- ACRL Immersion Program: Teacher Track, Association of College & Research Libraries, 2013

PROFESSIONAL MEMBERSHIPS

- CORE (Formerly Library Leadership & Management Association), 2016 – present
- Association of College and Research Libraries (ACRL), 2011 – present
- Reference and User Services Association (RUSA), 2011 – present
- American Library Association (ALA), 2010 – present
- Colorado Association of Libraries (CAL), 2014 – 2018
- Special Libraries Association (SLA), 2006 – 2011

SERVICE

National

- Member-at-Large, RUSA Board of Directors, 2020 – present (elected)
- Member, RUSA Reference Services Section (RSS) Board, 2020 – present
- Member, RUSA RSS, Education & Professional Development Committee, 2018 – present
- Member, RUSA RSS, Management of Reference, 2016 – 2018
- Chair, ACRL Distance Learning Section, Research Committee, 2015 – 2016
- Member, ACRL Distance Learning Section, Research Committee, 2014 – 2015
- Chair, ACRL Instruction Section, Mentoring Program Committee, 2014 – 2015
- Member, ACRL Instruction Section, Mentoring Program Committee, 2012 – 2014
- Member, RUSA RSS, Communication & Teaching at the Point of Need Committee, 2012 – 2014

Colorado

- Member, Shared Collection Development Committee, Colorado Alliance of Research Libraries, 2020 – present
- Member, Scholarly Communication Interest Group, University of Colorado Libraries, 2019 – present

Auraria Library

- Member, Information Technology and Web Services Department Head Search Committee, 2020 – present
- Member, Assessment Committee, 2020 – present
- Member, Marketing and Communications Committee, 2020 – present
- Secretary, Leadership and Service Committee, 2020 – present

- Member, Educational Resources Committee, 2020 – present
- Member, Auraria Library Training, Mentorship, Recognition Committee, 2019 – 2020
- Chair, Faculty Personnel Committee, 2018 – 2019
- Member, Faculty Personnel Committee, 2017 – 2018
- Secretary, Auraria Library Faculty, 2017 – 2018
- Chair, Faculty Research Funds Subcommittee, 2016 – 2018
- Member, Knowledge Management Task Force, 2015 – 2020
- Chair, User Experience Committee, 2018 – 2019
- Member, User Experience Committee, 2015 – 2019
- Member, Shared Leadership Team, 2015 – 2017

University of Colorado Denver

- Member, Faculty Budget Priorities Committee, 2020 – present
- Member, Center for Faculty Development & Advancement Advisory Board, 2020 – present
- Member, Faculty Assembly, 2016 – 2020
- Member, Outcomes Assessment Committee, 2015 – 2016
- Mentor, Center for Faculty Development Faculty Mentoring Program, 2016 – 2017

University of Illinois at Urbana-Champaign Library

- Member, User Services Advisory Committee, 2012 – 2014
- Member, Library Assessment Committee, 2013 – 2014
- Member, Staff Development and Training Advisory Committee, 2013 – 2014

OTHER PROFESSIONAL ACTIVITIES

Mentor. *Colorado Academic Libraries Association (CoALA) Mentorship Program*. Colorado Academic Libraries Association, 2020.

Panelist. *School of Information Sciences Alumni Panel*. University of Illinois at Urbana-Champaign School of Information Sciences, September 11, 2020.

Panelist. *Women in Research Panel*. University of Colorado Denver Women's Research Center and Experiential Learning Center, September 29, 2015.

Reviewer. *Community College of Denver Student Scholarships*. Community College of Denver, Summer 2020.

Reviewer. *Resources for Collection Libraries: Sociology bibliography*. CHOICE/Association of College & Research Libraries, Summer 2019.

Reviewer. *Resources for College Libraries: Human Services bibliography*. CHOICE/Association of College & Research Libraries, Fall 2015.

Roundtable Facilitator. *University of Colorado (CU) Libraries Summit*. Digital Repository and Reference Consultations tables, August 7, 2019.