Kelly A. McCusker

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EDUCATION

Master of Science in Library and Information Science — **December 2007**
University of Illinois at Urbana-Champaign — *Urbana-Champaign, IL*

Bachelor of Education — **June 2006**
York University — *Toronto, Ontario, Canada*

Bachelor of Arts in East Asian Languages and Cultures — **December 2001**
University of Illinois at Urbana-Champaign — *Urbana-Champaign, IL*

EXPERIENCE

Social Sciences Librarian — **August 2014 – present**
Auraria Library, University of Colorado Denver — *Denver, CO*

- Directs the Savvy Researcher Workshop series, a series of workshops on research skills, including coordinating groups to create learning outcomes, lesson plans, handouts, presentations, online research guides, and supplementary learning materials. Workshops provide faculty and students with a new avenue for developing research skills to support teaching, learning, and research.
- Manages LibGuides, an online research guides platform, for the entire library by organizing guide analysis, updates, and revisions. Oversaw the move from over 500 guides with repetitive information to 180 guides with unique content specific to faculty and students' needs.
- Contributed to decisions related to budget, library and staff positions, new services, and policies as member of the leadership committee for two years.
- Coaches and directs student assistants including selection, budgeting, training, mentoring, project development, and performance management.
- Sought and received feedback on management style from student employees.
- Develops and updates policies to better develop collections related to campus research and learning including policies related to the children's literature and government publications collections.
- As a form of professional development, trained student employee on interview techniques and processes.
- Developed proposal to improve compilation of reference statistics and assessment of transactions, which initiated a series of improvements including more effective workflow and even distribution of research consultation requests, updates to statistics collection form, and
- Manages budget for *Sociology*, *Social Work*, *Education*, and *Library Science*.
- Manages the federal and Colorado state document collections including managing the processing of new materials and withdrawal of older material.
- Provides research assistance in-person and online to faculty, staff, and students.
- Created promotional plan with strategies for marketing resources to effectively reach library users.

- Led the development, delivery, and analysis of a survey to assess research needs of faculty and graduate students to inform decisions about new services and resources
- Designed and taught library instruction sessions with unique student learning assessments to students face-to-face and online.

Behavioral Sciences Librarian / **October 2012 – July 2014**
Geography Services & Sociology Specialist **September 2011 – October 2012**
University of Illinois at Urbana-Champaign *Urbana, IL*

- Designed and taught classes to students with content specific to course requirements.
- Created online research guides for specialized subjects or classes to support student learning.
- Trained staff on subject resources, online tools, and citation management software.
- Managed the *Psychology*, *Social Work*, and *Sociology* budget and collections.
- Redesigned website for the School Collection, a heavily trafficked website assisting education students with help in finding and using children's literature. Redesign complemented the way users seek and use children's literature in their course projects and teaching.
- Directed web graduate assistant including developing and prioritizing projects for website redesigns, updates, and usage analysis.
- Co-created GREAT Customer Services Guidelines as a member of the User Services Advisory Committee, which will assist with the training and assessment of library faculty, staff, and students throughout the library.
- Redesigned website for the new Social Sciences, Health, and Education Library (SSHEL) to provide easier wayfinding for online materials and research assistance. Included conducting online survey and usability studies to assess usability of the new SSHEL website.
- Surveyed distance student and faculty about their uses of library services and resources to improve resources for distance students and faculty.

Librarian / Information Specialist **February 2008 – December 2010**
SpencerStuart (executive search firm) *Chicago, IL*

- Collaborated with international consultants on business development projects.
- Synchronized current research and prepared reports about biographical, company, industry, cultural, and regional data to assist consultants with decision-making on candidates.
- Evaluated and recommended products for purchase or renewal.
- Created and updated resource listings on a variety of topics in order to keep the firm up-to-date about best practices and resources for research.

English Teacher, Shiroi City Board of Education **July 2002 – July 2005**
Japanese Exchange and Teaching Programme (JET) *Shiroi, Chiba, Japan*

- Team-taught ESL classes at junior high schools.
- Designed and implemented ESL classes in elementary schools.
- Planned and taught course curriculum for adult community courses.
- Designed ESL activities file by grade and language ability, which helped future ESL teachers design curriculum.

PROFESSIONAL MEMBERSHIPS

- American Library Association (ALA), 2010 – present

- Association of College and Research Libraries (ACRL), 2011 – present
- Reference and User Services Association (RUSA), 2011 – present
- Library Leadership & Management Association (LLAMA), 2016 – present
- Colorado Association of Libraries (CAL), 2014 – present
- Special Libraries Association (SLA), 2006 – 2011

PROFESSIONAL DEVELOPMENT

Graduate Certificate in Nonprofit Organizations — **Anticipated Completion 2018**
University of Colorado Denver — *Denver, CO*

Crucial Conversations Training — **October 2015**
University of Colorado Denver — *Denver, CO*

ACRL Immersion Program – Practical Management Track — **March 2015**
Association of College & Research Libraries (ACRL) — *Portland, OR*

Supervisory Training Institute — **Spring 2014**
University of Illinois at Urbana-Champaign Library — *Urbana, IL*

ACRL Immersion Program – Teacher Track — **July – August 2013**
Association of College & Research Libraries (ACRL) — *Seattle, WA*

Teaching English as a Foreign Language Diploma — **December 2004**
The English Language Centre (online program) — *London, UK*

AWARDS

- University of Colorado Denver, Faculty Excellence Award in Librarianship, 2017
- University of Illinois at Urbana-Champaign, Scholar's Travel Award, May 2014 ($1350)
- University of Illinois at Urbana-Champaign, University Library, Research & Publications Committee Award, January 2014 ($50)
- University of Illinois at Urbana-Champaign, University Library, Research & Publications Committee Award, March 2013 ($300)
- University of Illinois at Urbana-Champaign, Graduate School of Library and Information Science, Faculty Special Award of Merit, 2008

SERVICE

National

- Member, RUSA Reference Services Section, Management of Reference, 2016 – present
- Chair, ACRL Distance Learning Section, Research Committee, 2015 – 2016
- Member, ACRL Distance Learning Section, Research Committee, 2014 – 2015
- Chair, ACRL Instruction Section, Mentoring Program Committee, 2014 – 2015

- Member, ACRL Instruction Section, Mentoring Program Committee, 2012 – 2014
- Member, RUSA Reference Services Section, Communication & Teaching at the Point of Need Committee, 2012 – 2014

Auraria Library
- Chair, Faculty Personnel Committee, 2018 – present
- Faculty Personnel Committee, 2017 – present
- Secretary, Auraria Library Faculty, 2017 – 2018
- Chair, Faculty Research Funds Subcommittee, 2016 – 2018
- Knowledge Management Task Force, 2015 – present
- Chair, User Experience Committee, 2018
- User Experience Committee, 2015 – present
- Shared Leadership Team, 2015 – 2017

University of Colorado Denver
- Faculty Assembly, 2016 – present
- Outcomes Assessment Committee, 2015 – 2016
- Mentor, Center for Faculty Development Faculty Mentoring Program, 2016 – 2017

University of Illinois at Urbana-Champaign Library
- User Services Advisory Committee, 2012 – 2014
- Library Assessment Committee, 2013 – 2014
- Staff Development and Training Advisory Committee, 2013 – 2014

PUBLISHED WORKS

O'Brien, N. P., Allen, M. P., Burnette, P., Ingold, C., McCusker, K. A., & Sheehan, B. (2015). Merging the social and health sciences step by step. In S. Holder and A. Butler Lannon, *Difficult decisions: closing and merging academic libraries* (pp. 49-71). Chicago, IL: Association of College & Research Libraries.

PRESENTATIONS & POSTERS

K. McCusker (Anticipated 2018). No Data Librarian? No Problem!. Poster at IASSIST Conference. Montreal, Quebec, Canada, May 29-June 1.

K. McCusker (2018). Supporting Research Workshops Through LibGuides. Presentation at SpringShare Booth at American Library Association Midwinter. Denver, Colorado, February 9-12.

K. McCusker (2014). Use of and Attitudes about the Library from Afar: Distance Students and Instructors. Presentation at Qualitative and Quantitative Methods in Libraries (QQML). Istanbul, Turkey, May 27-30.

K. McCusker (2007). Effectiveness of different methodologies to transfer cultural heritage preservation information. Poster presented at annual BOBCATSSS Symposium. Prague, Czech Republic, January 29-31.

K. McCusker, D.F. Ruggles, and H. Silverman (2006). Collaborative for Cultural Heritage and Museum Practices. Poster presented at Katrina; After the Storm Summit. Urbana, IL, September 28.

OTHER PROFESSIONAL ACTIVITIES

Participant. *Women in Research Panel*. Hosted by University of Colorado Denver Women's Research Center and Experiential Learning Center. September 29, 2015.

Reviewer. *Resources for College Libraries: Career Resources (RC) Human Services Section*. CHOICE/Association of College & Research Libraries, Fall 2015.

RECENT COMMUNITY SERVICE

Volunteer, Columbine Library **April 2016 – March 2017**
Jefferson County Public Library *Littleton, CO*